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**Definitions ..... 4**

**Professional conduct obligations ..... 4**

1. Know and comply with the law ..... 5

2. Be honest and fair ..... 5

3. Deliver good practice professional engineering services ..... 5

4. Inform clients of the consequences of disregarded advice ..... 5

5. Act in the best interests of a client..... 6

6. Act in area of professional competence ..... 6

7. Directly supervise ..... 6

8. Maintain confidentiality ..... 6

9. Manage conflicts of interest..... 7

10. Disclose endorsements and referrals ..... 7

11. Be impartial and objective ..... 7

12. Inform and communicate with clients ..... 7

13. Maintain client records..... 8

14. Resolve disputes ..... 8



Consumer Affairs Victoria may take disciplinary action against a registered professional engineer under







