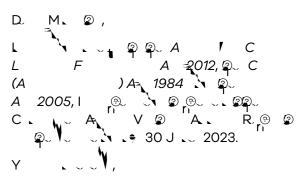


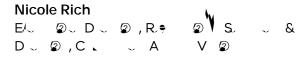
Letter to the Minister	4
Director's foreword	5
About us	7
O	
O	7 7
M	9
Our performance	10
Our achievements  B V  Q V  Q V  Q V  Q V  Q V  Q V  Q	12 20 23
Financial information 2022–23	32
Regulations made, commenced, revoked in 2022–23  R. * ②	34 34
Legislation administered by CAV as at 30 June 2023	35

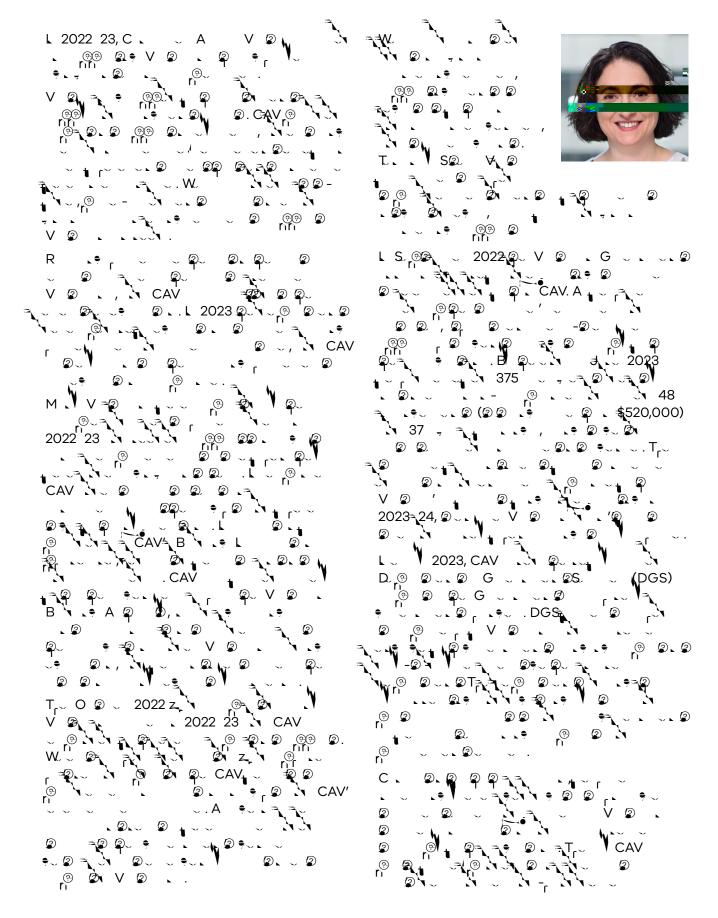


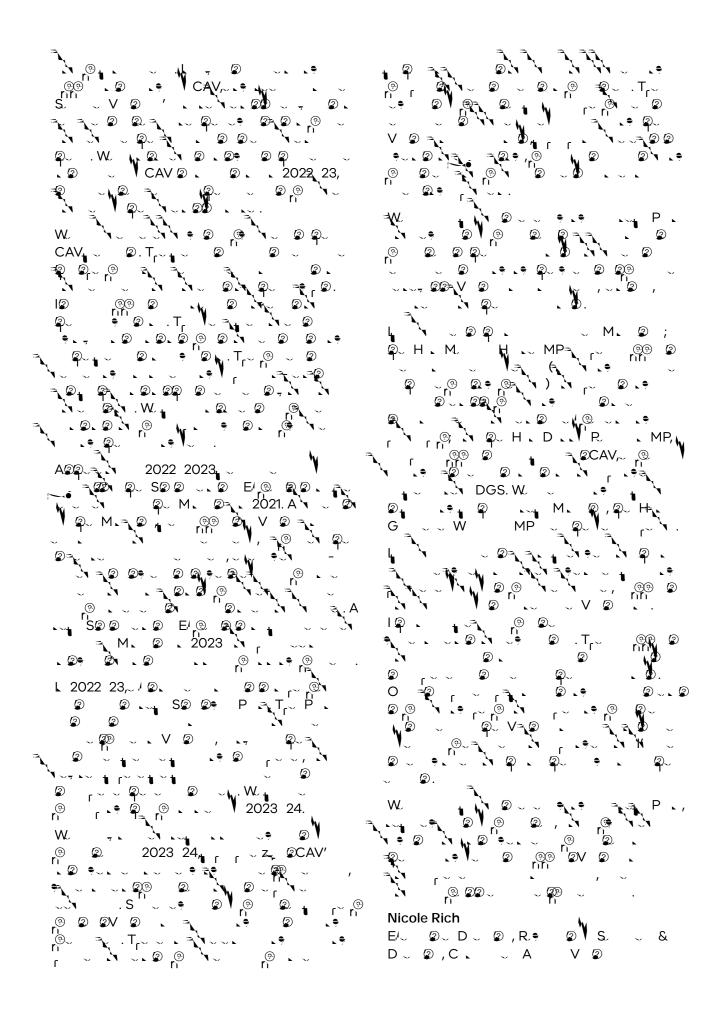
The Hon Gabrielle Williams MP  $M \cdot Q \cdot C \cdot A$ 

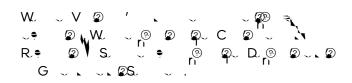




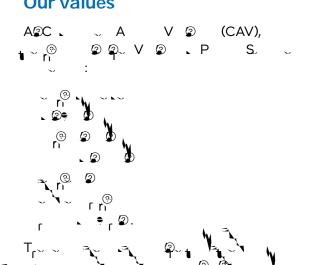








#### **Our values**



#### Our vision

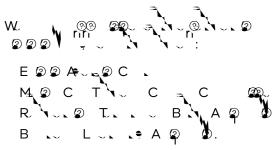


#### **Our outcomes**



#### **Our functions**



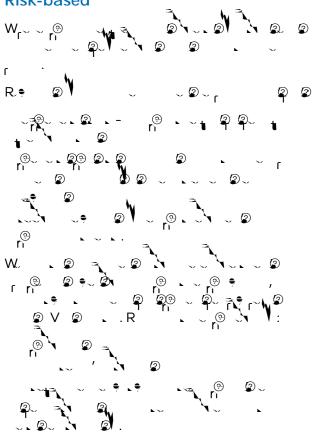


### Our regulatory approach

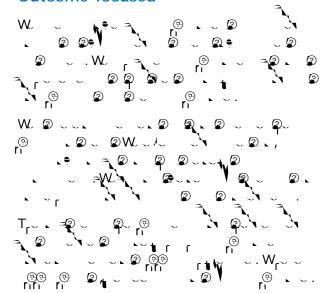


Intelligence-led

#### Risk-based

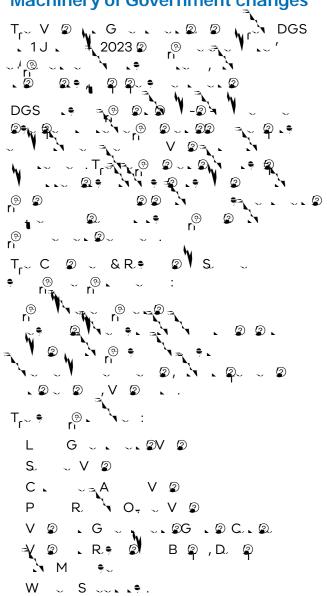


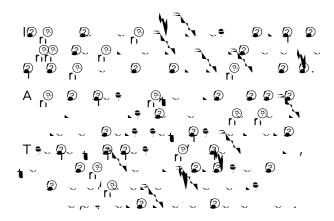
#### Outcome-focused



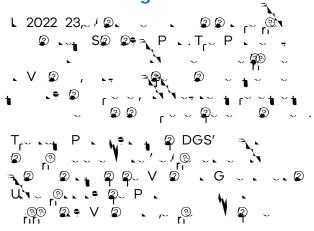


# **Machinery of Government changes**

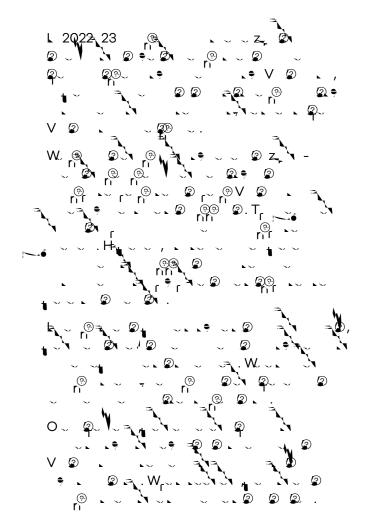




# 2023-26 Strategic Plan



# → enf → a ce



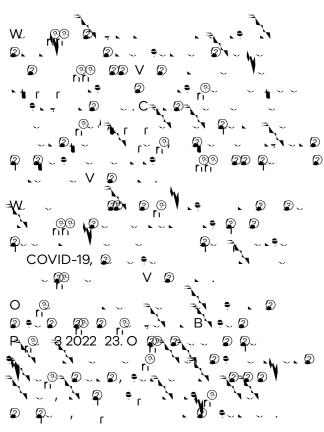
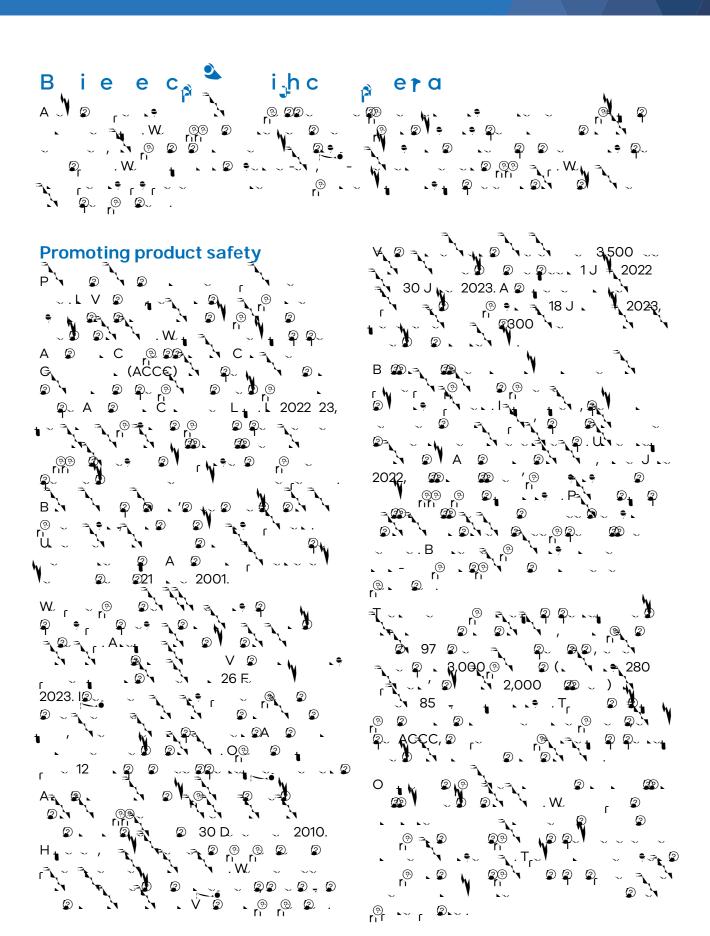
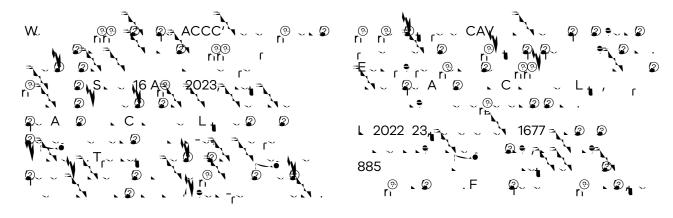


Table: BP3 results

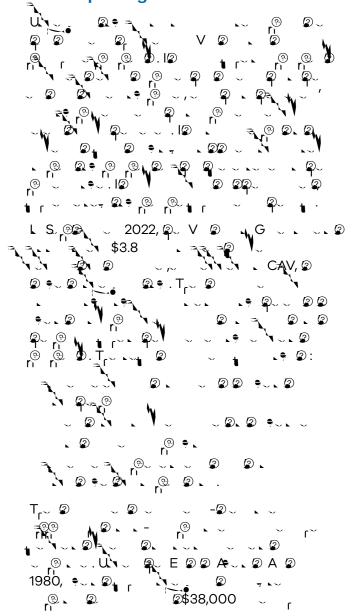
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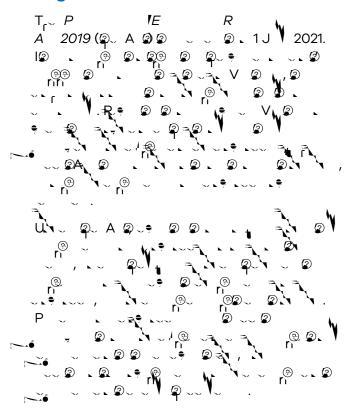


#### **Underquoting taskforce**



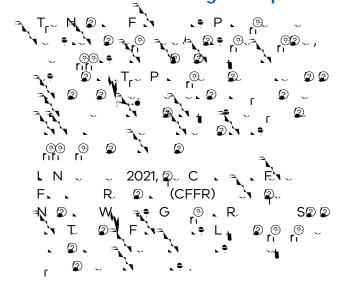
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L 2022 23.
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### **Professional Engineers Registration Scheme**



2

### **National Fundraising Principles**



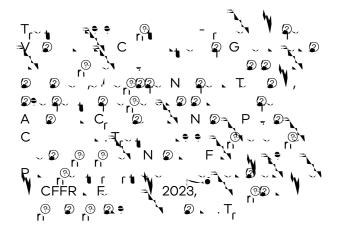


Table: Registers we administer

Number of applications lodged				

#### Court and tribunal matters finalised in 2022–23

C ,

Legi	slation		Parties
Μ	С	A 1986	DPP N
R	7	A 1997	DCAV W P P
E	A A	1980	DCAV (CAMPBELL (BSM R. D)
E	A A	1980	DCAV R HAYDEN (S L D C 19 L D

C 1 1 ( 1 1 1)

Legi	slation			Parties
E	Α	Α	1980	DCAV T N LEE
E	Α	Α	1980	DCAV R SPEDERSEN
E	Α	Α	1980	DCAV R ORN R E 00 PD LO
E	Α	Α	1980	DCAV S <sub>r</sub> ~ HOOLEY
E	Α	Α	1980	DCAV S HOWELL

### Ongoing court matters as at 30 June 2023

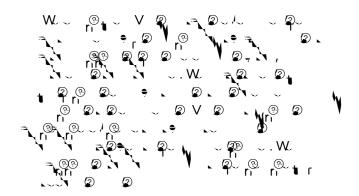
C I

Legi	slation			Parties
E	Α	Α	1980	DCAV J. GILLET
С		Α	2006	DCAV H RICHMOND
E	Α	Α	1980	DCAV S ZAFAR
Ε	Α	Α	1980	DCAV C
Ε	Α	Α	1980	DCAV P VELLA

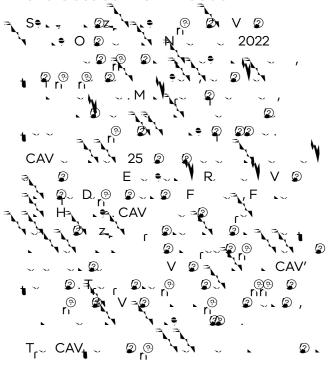
C ! ( ! ! )

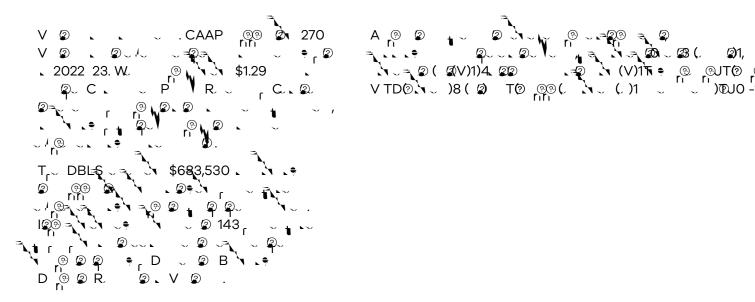
Legis	lation				Parties
E	Α	Α	1980		DCAV ALLISON
E	Α	Α	1980		DCAV T <sub>r</sub> ALOYSIUS
R	,		Α	1997	BORG WAN DCAV

# Vic, nia e enci e heiro pernigh,

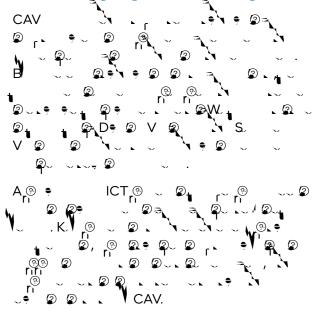


# Relief and recovery post the October 2022 floods

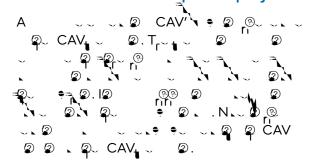




#### Harnessing digital technologies

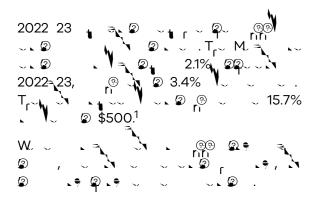


### CAV website redevelopment project



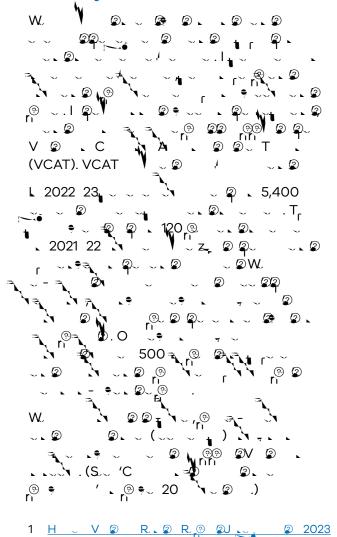
Digital improvements to licensing and registration online systems

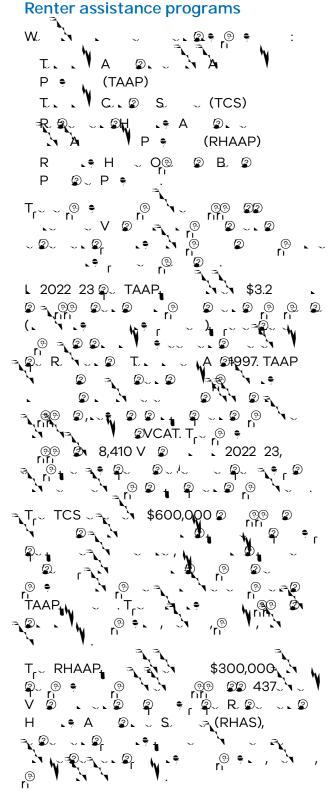
# A faira d afe re jan arke,

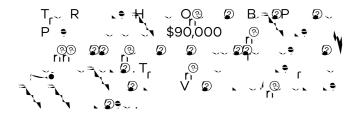


#### Renter assistance

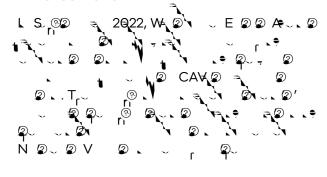
#### Statutory rental services



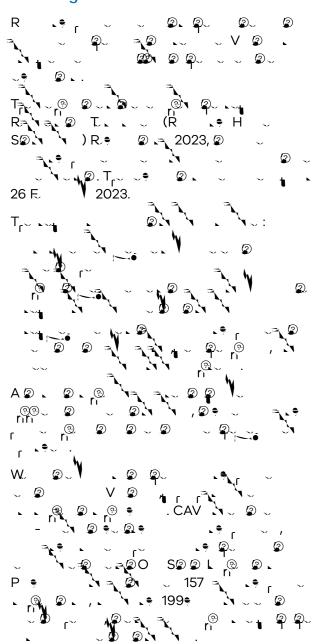




#### **Enforcement**



#### Rooming houses minimum standards



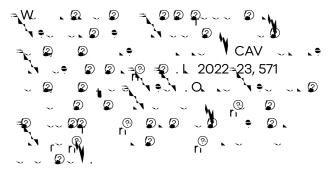
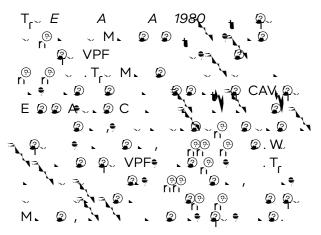
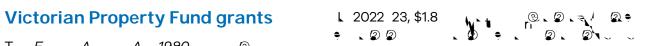


Table: Information, advice and service delivery to renters, rental providers and agents

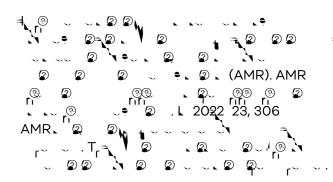
	2020–21	2021–22	2022–23
Information and Advice			
W. 8 6 + ~ 1	3,870,748	3,544,425	4,261,483
C . L. S.	92,427	70,633	63,200
C RTBA	32,180	56,128	44,574
Compliance			
R - +	187	233	157
R	1,419	1,369	1,451
T B A P A			
Bar of the	250,170	259,479	255,722
Bar Day	248,166	236,443	224,127
B. W. S. C. S.	75,172	57,967	67,079
B of	686,167	706,892	738,414
٧ ٧ ١٥٠٠	\$1.24	\$1.27	\$1.38
T @ @ . @ . ( Ly Ty & Ly ) @ ty ) RTBA	498,336	494,809	479,849
Face-to-face or intensive assistance			
F ded c i erice			
T. O NO POT. NA O. ON NA N	6,650	7,339	8,410
Re ide ja je a c i ecji ad ice r ided			
R. O O O	2,063	704	560
	1,531	2	0
R	752	2,452	5,448



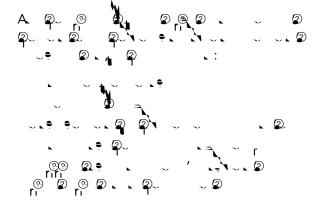




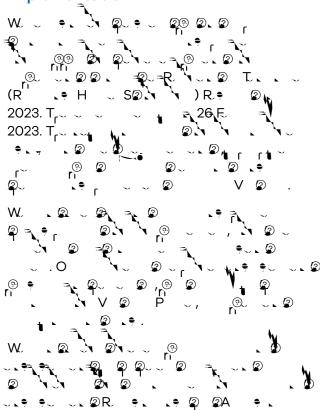
# **Statement of Expectations**

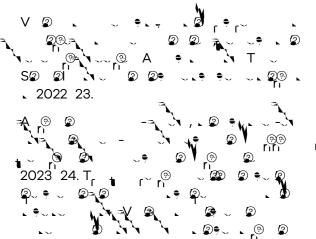


#### **Risk-based strategies**



#### **Implementation**





# Compliance related assistance and advice



#### **Implementation**

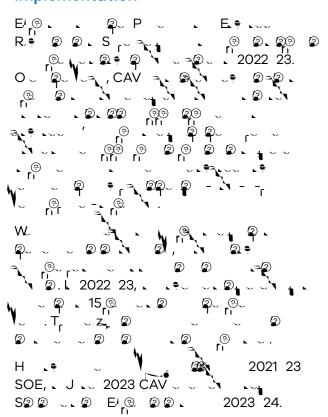
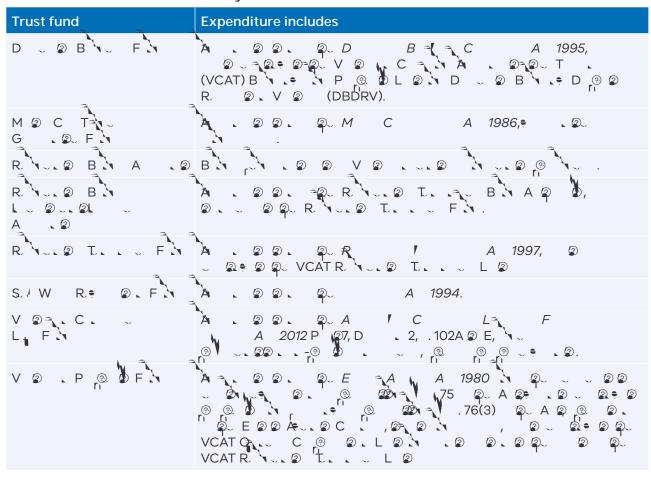


Table: Trust funds administered by CAV



# Reg aji ade cade e ked i 2•22 23

# **Regulations made**

Name	Date made
R 10.0 T. 10 (R 19 H 0 S@1 1 ) R. 9 @ 2023	21 E 2023
P	24 J 👡 2023
S	7 M <sub>r</sub> 2023

# **Regulations commenced**

Name	Date commenced
R 1 ∪ 2	26 € ¥ 2023
P @ (E ) R + @ 2023	24 J 👡 2023
S (B L + Ø (B L + A Ø DR + Ø 2013) E/Ø R + Ø 2023	7 M <sub>r</sub> 2023

# **Regulations revoked**

Name	Date revoked
R 1 (R . + H S S 1 ) R + D 2012	21 E. 2023
P	24 J 👡 2023

