

First Nations Renting Guidance - Consumer Affairs Victoria

Who we are and how we can help you

Consumer Affairs Victoria (CAV) provides information and advice about renting. We have specific services to help First Nations people understand their rights and how to resolve common renting problems, along with advice about a range of consumer issues.

Call **Yarrka Barring, CAV's dedicated helpline for First Nations people - 1300 661 511** from 9am to 5pm Monday to Friday (except public holidays). The call takers on our helpline are trained in Aboriginal Cultural Awareness and provide a culturally safe space to discuss any concerns about your consumer rights.

Visit our webpage - <https://www.consumer.vic.gov.au/resources-and-tools/yarrka-barring-first-nations-renting-and-consumer-rights-guidance>

This fact sheet is a summary of some of the information available from our helpline and webpage.

Renting issues

Some of the topics we can help with include:

- Unlawful discrimination
- Repairs
- Pets and renting
- Moving in and out of a rental property
- How rental bonds work
- How Victorian rental rules apply to caravan parks and rooming houses.

Applying for a rental property

Rental providers (also known as landlords or property managers) cannot ask a renter to offer or pay a rent higher than the advertised price.

Unlawful discriminat

